



Warranty Information

**Pure Water Technologies LLC.
Non-prorated/Non-Transferable*
Limited 20 Year Warranty**

Warranty applies to original purchaser of the system

The manufacturing of King Water Filtration products utilize the highest standards of quality assurance, engineering expertise, and premium materials. Each King Water Filtration system is certified and has undergone an extensive final inspection before leaving the factory.

Pure Water Technologies LLC guarantees the tank and valves to be free of defects for a period of 20 years from the date of purchase or 1,250,000 gallons of water usage whichever occurs first, provided that failure does not result from non-municipal water, fire damage, freezing, any evidence of tampering or other acts that are beyond our control. There will be no charge for parts to replace any portion of the system found to be defective during the term of the specified warranty period. Any replacement part deemed to be covered under this warranty will be exchanged for the same or equivalent replacement part or device at no charge to the original purchaser. Customer must provide proof of purchase for any warranty claims. Pure Water Technologies LLC shall not be liable for freight, and/or service charges, if any. Customer will be responsible for shipping charges of defective parts. Media warranty does NOT apply to private well installations, or non municipal water treatment. This warranty does not cover systems that are not set up to backwash, or systems that have manually had their factory backwashing cycle adjusted beyond the recommended time frame.

This Warranty will only be honored under the following conditions:

Equipment is limited to; Water supplied to the King Water Filtration system is not to exceed 85 PSI, and water temperatures not to exceed 110 degrees F. or under 32 degrees F.

Defective parts are subject to inspection by either Pure Water Technologies LLC or an authorized representative.

We reserve the right to discontinue or change any of our products, and or terms, at any time and without notice or liability. If, for any reason, products of the type originally installed are no longer available from us at the time you make a warranty claim, we will substitute another product manufactured and determined by Pure Water Technologies LLC to be of comparable quality and price.

WE EXCLUDE AND ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING OUT OF ANY BREACH OF THIS EXPRESSED WARRANTY AS IT RELATES TO OUR PRODUCTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF SUCH DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

WE ARE NOT LIABLE FOR ANY CONSEQUENTIAL DAMAGES OR INCIDENTAL DAMAGES caused by any defect in any of our products covered under any expressed, written, oral or implied warranty. Your EXCLUSIVE REMEDY for any such defect is the repair or replacement of our product.

HOW YOU SUBMIT A WARRANTY CLAIM: You must submit your claim in writing to us within the warranty period and 5 business days period of time after the defect is discovered. To initiate a claim, you should contact our warranty services department at 5502 S. Fort Apache #100 Las Vegas, NV 89148. Please provide the following information: model number, serial number, and date and proof of purchase. For questions email CustomerService@KingWaterFiltration.com.